



Unbridled Books Terms of Sale

Retail

1-9 books = 42%, customer pays freight

10+ books = 45% FF

Each season Unbridled offers 52% discount on **two** new titles when bought in a quantity of 5 or more units. The minimum initial order must meet the 10 or more units to qualify for 52% F/F.

Retail Non-returnable

10+ books = 50% FF

Wholesale

Less than 10 Books = 25% and Free Freight

10 + Books = 50% and Free Freight

Library Sales

Library sales are sold non-returnable. **Damaged books** see terms above.

1-9 books = 45% customer pays freight

10+ books = 50% FF

Unbridled Books Returns Policy

100% credit towards future purchases given on all titles returned in fully resalable condition, not less than six months or more than twelve months after invoice date. Unbridled does not issue cash payment on returns. Shipments must be prepaid and include original invoice information.

No returns will be accepted for the books returned in unsalable condition or for titles returned three months after being declared out-of-print.

Damaged books:

Please contact customer service (Toll free phone & Fax: 888-732-3822, Ext. 102, customerservice@unbridledbooks.com) concerning damaged books. All returns of books received by the account in damaged condition must reach Unbridled Books within 60 days of invoice date.

When returning books, please enclose a copy of the itemized packing list and indicate the chargeback number on the outside of each carton. Shipping costs for returns must be prepaid by the customer. Unbridled Books will not accept responsibility for shipments of returns made by untraceable methods. All claim of non-receipt, credit issued, or returns not credited must be made within 90 days of the invoice date, credit date, or return date.

Returned in error:

Unbridled Books is not responsible for books returned to us in error. We will notify you on your credit memo of any titles returned to Unbridled Books in error (not our title.) You may request to have the books returned at your expense. We will recycle the books 30 days after our notification if we do not receive a request for return. Contact our Customer Service Department if you would like all unacceptable items automatically returned to you.

Postage credit:

Please state on your packing list what postage you are paying to return damaged, defective, or mis-shipped items so that your claim may be expedited. If no postage amount is declared, your account will be credited at current UPS rates. Unbridled Books does not credit handling, insurance, or penalty charges.

Returns address:

**Unbridled Books Returns/The Intrepid Group
1331 Red Cedar Circle / Fort Collins, CO 80524**

Unbridled Books Retail Distribution Terms

Retailers who meet the following conditions are eligible for Retail Distribution Center (RD C) discounts.

Retail Drop Shipments:

Discount: 1-9 Books 42% customer pays freight

10 or more books 45% free freight, Net 30

- General merchandisers, specialty retailers, on-line retailers and full line bookseller either on-line or brick and mortar stores.

Distribution Center shipments:

Discount: 50% Free Freight, Net 30, Carton quantities only

- The distribution center is a separate ship to account and the location must be able to accommodate large shipments with a loading dock.
- **ALL** orders must be in, or **will be** rounded to, the nearest carton quantity.
- Retailer may also have the option of having orders drop shipped to their customer fulfillment locations as indicated in our Retail Drop Shipment program.
- Any and all promotional offers are applicable to the Distribution Shipment plan.
- Each account must certify annually that it meets the aforementioned conditions.

RDC Returns

- Returns made from the distribution center or warehouse will be credited at the respective invoiced discount.
- Returns made from individual customer fulfillment locations (i.e. store locations) will be credited at the retail drop shipment plan discount.
- Full copy returns are required on all Unbridled Book titles.

100% credit towards future purchases given on all titles returned in fully resalable condition, not less than six months or more than twelve months after invoice date. Unbridled does not issue cash payment on returns. Shipments must be prepaid and include original invoice information.

No returns will be accepted for the books returned in unsalable condition or for titles returned three months after being declared out-of-print.

Co-op:

Unbridled Books currently does not offer co-op.